PRODUCT BULLETIN
IMPORTANT SAFETY INFORMATION

Models ESC–SCG–PVG Boilers

For Sea Level Build Boilers Only (0 to 4,999 ft.)

SUBJECT: ESC, SCG & PVG Product Update Required Field Modifications **Date: December 11, 2013**

TO: Contractors and Distributors of U.S. Boiler Company Products

U.S. Boiler Company always strives to provide its customers with superior quality products, and as part of that process we periodically perform tests to help ensure our products meet or exceed all applicable standards and safety requirements. As part of these tests, it came to our attention that under certain circumstances on some ESC, SCG, & PVG boilers, excessive amounts of carbon monoxide could be emitted into the venting system that is piped to the outside of the home. Although no issues or problems have been reported, it is important that these units receive a field modification.

Please note that this situation does not apply to Size 3 and 4 PVG natural gas boilers. All other PVG boilers along with all ESC and SCG boilers will require field modification by a qualified heating installer/service person. Attached is a Boiler Identification Guide to help in determining if a particular boiler requires these modifications to be made.

Field Action to be performed by Contractors:

1. Determine boilers requiring Field Modification: [for Sea Level Build Boilers (0-4,999 ft.)]
   a. Establish a list of all ESC, SCG, and PVG boilers you have installed and/or serviced.
   b. Use the ESC-SCG-PVG Boiler Identification Guide to help determine the model, size, and fuel used for each ESC, SCG, and PVG boiler. *(Copy attached to this bulletin)*
   c. Obtain the Serial Number for each boiler involved.
   d. If you only have the serial number, you can go to our website at www.usboiler.net and use the serial number to determine the boiler information.
2. Obtain proper Field Modification Kit for each boiler:
   a. Use the attached 2013 Field Modification Kit Part Number Listings to determine the proper kit number required for each boiler modification. NOTE: PVG Size 3 and 4 boilers do not have kit numbers. These boilers do not require any field modification under this program.
   b. Kits are free of charge and can be ordered online at www.usboiler.net (click on "ESC-SCG-PVG Boilers Important Safety Info" button). Follow the instructions to have kit(s) sent to you free of charge.
   c. If you do not have access to our website, you can call our customer service dept. during normal business hours (Mon-Thurs 8AM-4:30PM, Friday 8AM-3PM EST) at 1-888-432-8887.
3. Perform Field Modification:
   a. Using the detailed instructions and parts supplied in the Field Modification Kit, perform all the required steps.

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b. Once the modification process is accomplished, perform start up procedures outlined in the boiler's Installation, Operations, and Service Manual to assure proper operations.

c. Provide the homeowner with a copy of the Homeowner Letter from U.S. Boiler Company that is included in the Field Modification Kit. *(Copy attached to this bulletin)*

4. Submit Reimbursement Form to U.S. Boiler Company:

   a. Complete the entire reimbursement form included with each Field Modification Kit.

   b. Be sure to include the Boiler Model Number and the Boiler Serial Number.

   c. Sign the form at the bottom.

   d. Use the addressed, postage-paid envelope included in the kit and mail the completed reimbursement form to U.S. Boiler Company.

   e. A check in the amount specified on the form will be mailed to the Servicing Company information provided on the form.

Field Action to be performed by Distributors:

Distributors are asked to convey this bulletin and attachments with contractors. Otherwise, they have no involvement. Kit requests should be handled between contractors and U.S. Boiler Company directly. Questions can be emailed to info@usboiler.net, or you can call U.S. Boiler Company Customer Service at 1-888-432-8887 during normal business hours.

We thank everyone involved for your efforts in handling this situation with our customers.

If you have additional questions or need further information, please contact your local U.S. Boiler Company representative.

U.S. Boiler Company, Inc.
Lancaster, PA USA

Attachment:
- Boiler Identification Guide for ESC, SCG and PVG Boilers
- 2013 Field Modification Kit Number & Product Designation Listings
- Letter to Homeowners of ESC, SCG, or PVG Boilers